

Table 1. Clinical Measures Average Rates and Count of PO's Reporting by Measure, MY 2003, MY 2004, MY 2005 & MY 2006

Count of PO's with reportable clinical rates and their average rates. Comparison of MY06 results with Kaiser and without Kaiser

Measures	MY 2003		MY 2004		MY 2005		MY 2006			
	P4P PO		P4P PO		P4P PO		P4P PO		P4P PO w/ KP	
	N	Avg	N	Avg	N	Avg	N	Avg	N	Avg
Preventative Care:										
Breast Cancer Screening Ages 42-51							174	61.5	201	62.4
Breast Cancer Screening Ages 52-69	183	64.4	182	65.4	177	68.4	173	70.0	200	71.9
Breast Cancer Screening All Ages							178	65.3	205	66.8
Cervical Cancer Screening Ages 21-64	185	62.4	187	67.5	183	69.4	175	71.2	202	72.5
Cervical Cancer Screening Ages 24-64							174	72.1	201	73.5
Childhood Immunization DTP ¹	148	33.4	126	61.5	124	67.4	114	70.4	141	74.4
Childhood Immunization HepB ¹	148	28.6	126	53.0	124	60.8	114	64.0	141	70.3
Childhood Immunization Hib ¹	148	42.6	126	69.4	124	81.0	114	82.2	141	85.0
Childhood Immunization IPV ¹	148	37.6	126	67.5	124	71.9	114	76.6	141	80.3
Childhood Immunization MMR ¹	148	73.1	126	83.5	124	85.4	114	88.1	141	89.5
Childhood Immunization PCV ¹							114	63.7	141	68.9
Childhood Immunization VZV ¹	148	69.0	126	80.9	124	83.5	114	86.5	141	88.2
Chlamydia Ages 16-20			145	30.3	143	34.2	139	37.1	166	41.4
Chlamydia Ages 21-25			160	33.6	159	38.8	154	41.1	181	45.1
Chlamydia Screening All Ages			174	31.8	167	36.6	163	38.5	190	42.4
Chronic Care:										
Asthma Maintenance Ages 5-9 ²	61	68.3	66	74.2	44	95.8	47	96.3	74	96.7
Asthma Maintenance Ages 10-17 ²	80	65.5	83	67.3	58	91.3	58	93.0	85	93.8
Asthma Maintenance Ages 18-56 ²	136	67.8	137	70.6	120	87.0	110	89.5	137	90.5
Asthma Maintenance All Ages ²	145	66.7	149	68.9	131	88.5	128	90.0	155	90.9
LDL <100: Cholesterol Management ⁴							108	46.7	135	50.4
LDL <100: Diabetes Care ⁴							172	29.2	199	32.0
LDL <100: Combined ⁴							172	30.4	199	33.3
LDL <130: Cholesterol Management ^{3,4}			168	37.7			108	60.4	135	65.0
LDL <130: Diabetes Care ⁴					177	40.2	172	44.6	199	48.5
LDL <130: Combined ⁴							172	45.4	199	49.2
LDL Screening: Cholesterol Management ³	53	67.7	181	78.3			109	81.9	136	83.9
LDL Screening: Diabetes Care (1-Yr)							172	71.8	199	73.9
LDL Screening: Diabetes Care (2-Yr)					177	82.7	172	85.1	199	86.2
LDL Screening: Combined (1-Yr)							171	72.8	198	74.8
HbA1c Screening	184	65.8	181	69.3	177	73.5	172	75.1	199	76.9
Poor HbA1c Control (>9) ^{4,5}			168	62.6	177	56.5	172	50.1	199	47.0
Nephropathy Monitoring							172	71.2	199	73.7
Acute Care:										
Upper Respiratory Infection					163	80.6	157	80.5	184	82.4

(1) Childhood Immunization specifications changed after 2003; they are not comparable to other years.

(2) Changes to specifications caused rates to be much higher for 2005; they are not comparable to previous years.

(3) Specifications changed between 2004 and 2006, they are not comparable.

(4) Typically health plan data are incomplete for the lab results measures and PO rates are the most frequently used rates.

(5) Lower rates are better for this measure.

Table 2. Patient Experience Scores¹, MY 2003, MY 2004, MY 2005 & MY 2006

Measure:	MY 2003		MY 2004		MY 2005 ²		MY 2006	
	N	Mean	N	Mean	N	Mean	N	Mean
Composites:								
Doctor-Patient Interaction	133	85.6	144	87.0	137	87.3	147	87.8
Patient Access to Care	133	69.5	144	74.6	137	74.0	147	73.8
Coordination of Care					137	74.1	147	74.4
Overall Rating of Care:								
Rating of Doctor	131	80.0	144	80.7	135	86.2	140	86.5
Rating of Healthcare	133	70.0	144	71.4	137	83.2	147	83.2
Specialty Care:								
Getting Appointment with Specialist	131	59.5	135	61.3	68	71.9	61	72.5
Rating of Specialist	126	71.0	132	71.9	135	84.2	143	84.8

(1) MY 2003 and MY 2004 results are from Consumer Assessment Survey (CAS); MY 2005 and MY 2006 results are from Patient Assessment Survey (PAS)

(2) Results from MY 2004 to MY 2005 are not trendable due to methodological changes

Table 3. IT Survey Results, MY 2003, MY 2004, MY 2005 & MY 2006

PO's qualifying for IT Domain measures by activity

IT Measures	MY 2003		MY 2004		MY 2005		MY 2006	
	No. of PO's	% of PO's	No. of PO's	% of PO's	No. of PO's	% of PO's	No. of PO's	% of PO's
Total PO's		100.0%	225	100.0%	211	100.0%	208	100.0%
Measure 1 Activities:								
1. Actionable Report/Data Warehouse		24.7%	88	39.1%	92	43.6%	119	57.2%
2. Computerized Registries		16.7%	58	25.8%	92	43.6%	117	56.3%
3a. HEDIS Results - Cardiac LDL<130		11.2%	84	37.3%	70	33.2%	108	51.9%
3b. HEDIS Results - Diabetic LDL<130		11.2%	85	37.8%	73	34.6%	107	51.4%
3c. HEDIS Results - HbA1c Poor Control		11.2%	86	38.2%	81	38.4%	109	52.4%
3d. HEDIS Results - Controlling High Blood Pressure		0.0%	0	0.0%	16	7.6%	8	3.8%
Measure 2 Activities:								
1. Electronic Prescribing		4.7%	20	8.9%	24	11.4%	37	17.8%
2. Electronic Drug Checks		4.2%	29	12.9%	33	15.6%	49	23.6%
3. Electronic Lab Results		16.7%	61	27.1%	82	38.9%	87	41.3%
4. Accessing Clinical Notes of Other Practitioners		11.6%	48	21.3%	65	30.8%	78	37.5%
5. Physician Preventive & Chronic Care Reminders		7.0%	27	12.0%	36	17.1%	53	25.5%
6. Accessing Clinical Findings such as Blood Pressure		NA	22	9.8%	25	11.8%	38	18.3%
7. Electronic Messaging		NA	21	9.3%	56	26.5%	75	36.1%

Table 4. IT Performance Comparison, MY 2004, MY 2005, and MY 2006

IT Score Bands	MY 2003 ¹		MY 2004		MY 2005		MY 2006	
	No. of PO's	% of PO's	No. of PO's	% of PO's	No. of PO's	% of PO's	No. of PO's	% of PO's
0%	141	65.6%	106	47.1%	98	46.4%	74	35.6%
5%	7	3.3%	26	11.6%	7	3.3%	2	1.0%
10%	67	31.2%	24	10.7%	19	9.0%	32	15.4%
15%	NA	NA	11	4.9%	11	5.2%	8	3.8%
20%	NA	NA	58	25.8%	76	36.0%	92	44.2%

(1) Maximim possible score in 2003 was 10%.

Table 5. Average Clinical Score by IT Score Band, MY 2005 and MY 2006

IT Score Bands	Average Clinical	
	MY 2005	MY 2006
0%	63.8	61.8
5%	69.2	62.4
10%	72.1	68.3
15%	69.8	73.1
20%	77.2	79.8

(1) Average of Breast Cancer Screening, Cervical Cancer Screening, MMR Immunization, VZV Immunization, Asthma All ages, Chlamydia Screening All Ages, LDL Screening, HbA1c Screening and Appropriate Antibiotics for Upper Respiratory Infection measures.

