

## *Pay for Performance Measurement Year 2010*

### *Diabetes Registry and Related Activities & IT-Enabled Systemness Surveys*

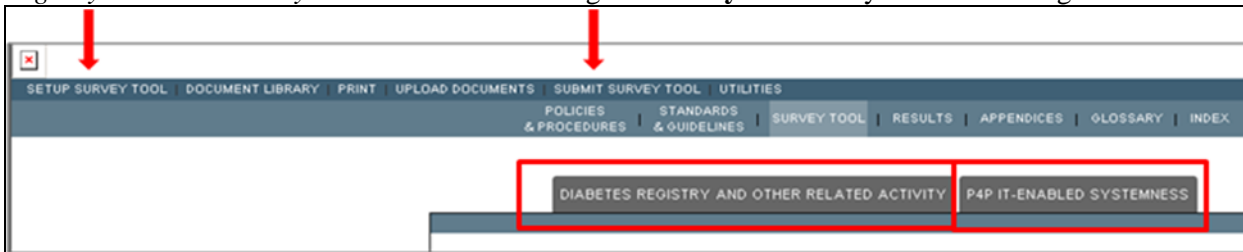
Please use the following link to access the tool <https://iss.ncqa.org> and direct any technical issues on the survey tool to [customersupport@ncqa.org](mailto:customersupport@ncqa.org). The survey will open on February 2<sup>nd</sup> and close on March 3<sup>rd</sup>.

There are **two** separate surveys in the P4P program that are both hosted on the same survey tool which can be found on the following link <https://iss.ncqa.org>:

1. Diabetes Registry and Related Activities Survey
2. IT-Enabled Systemness Survey

#### Step 1

After logging into the website (<https://iss.ncqa.org>) please select the MY 2010 P4P survey tool: *2011 P4P: Diabetes Registry & IT-Enabled Systemness*. After selecting the **Survey Tool** link you will be brought to the below home page.



#### Step 2

From the **Setup Survey Tool** tab, select the surveys your PO intends to complete. If you plan on submitting both surveys you would select the “Readiness Evaluation” and “Submit Survey” for both surveys. Likewise, if you intend on submitting just the Diabetes Registry and Related Activities survey, please only select that option.

Selecting the “Readiness Evaluation” feature allows you to calculate the number of points you earned for each survey. “Submit Survey” must be selected for the survey(s) you intend to formally submit to NCQA.

The below picture is of the **Setup Survey Tool** menu and highlights the two separate survey options.

You may revise these selections at any time during your readiness evaluation.

Evaluation Option	Survey Tool Complete	Select for Readiness Evaluation	Select to Submit for Survey
Diabetes Registry and Other Related Activities	Complete	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
IT-Enabled Systemness	Complete	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Save

#### Step 3

The two surveys have their own tabs, as seen in the first picture above. If you plan on submitting both surveys, please respond to the questions in each tab.

The scores for the Diabetes Registry and Related Activities Survey are only valid for one year. If you plan on getting credit for this survey in MY 2010, you must respond to the questions outlined in Measure 1, Element A.

IT-Enabled Systemness Survey scores from MY 2009 will roll over to MY 2010 with the exception of Measure 4 which has been added to the survey in MY 2010. In order to get full credit for MY 2010, Physician Organizations must successfully meet the criteria for all measures and elements of the IT-Enabled Systemness survey. With the addition of Measure 4, all Physician Organizations will need to submit additional information to receive full credit on the survey.

If you plan on supplementing your score this year you must complete the relevant portion of the survey and provide the appropriate supporting documentation. For example, if your PO added a Chronic Care management program for Diabetes in 2010, you would only need to complete Measure 3, Element B2. **You can not leave any portion of the survey tool blank so you must respond no to the remaining questions within the survey. NCQA will compare your survey from last year and for each measure will take the year that has the highest number of points.**

**Step 4**

Attach supporting documentation and link it to the appropriate measures using the **Document Library** menu feature. **Be sure to specify exactly where on the document the reviewer should look. All Personal Health Information (PHI) must be blocked.** NCQA will not accept any surveys with PHI.

- If the documentation you are attaching is in Excel or Word, you can simply delete any PHI.
- If the information is in a format that can not be altered, you can take a screen shot of the information and then manually block the PHI as seen below.



**Step 4C**

Please do not forget to **Upload Documents** prior to submitting the survey. If you do not upload documents, NCQA will not be able to access your documents during the scoring process.

**Step 5**

From the **Results** tab you can view how the tool calculated the points earned compared to the total possible points in the survey. Please take advantage of this feature prior to submitting your survey to double check that you responded to the survey correctly.

2010 P4P: Diabetes Registry & IT-Enabled Systemness		
<a href="#">Return to category results</a>		
Results by Standard		
<p>Note: The Possible Points below reflect any points reallocated as a result of any Not Applicable Standards or Elements (including delegation for example). Any Elements that are incomplete are scored as 0.00 points.</p> <p>Click on the category link below to view results for each element in the category.</p>		
<b>P4P IT-Enabled Systemness</b>	<b>POINTS RECEIVED</b>	<b>POSSIBLE POINTS</b>
SYS1: Data Integration for Population Management	3.25	5.00
SYS2: Electronic Clinical Decision Support at the Point of Care	8.00	8.00
SYS3: Care Management	3.60	10.00
SYS5: Physician Measurement and Reporting	4.00	4.00
SYS6: Attestation	0.00	0.00
<b>category total:</b>	<b>18.85</b>	<b>27.00</b>
<b>Total:</b>	<b>18.85</b>	<b>27.00</b>

**Step 5**

In order to formally submit your survey, you must select the **Submit Survey Tool** tab at the top of the webpage. If you do not submit your survey, NCQA will not have access to it and can not score your survey.