



Integrated Healthcare Association

Pay for Performance (P4P) Measurement Year 2009 Results Report

P4P results are based on Measurement Year (MY) 2009.

For additional information on the Integrated Healthcare Association or the California P4P program, please visit

www.IHA.org

California Pay for Performance Healthcare Results - Measurement Year (MY) 2009
Clinical Quality, Patient Experience, IT-Enabled Systemness, and Coordinated Diabetes Care Composite Score Averages By California Region
MY 2009

<u>California Region</u>	<u>Clinical Quality</u>		<u>Patient Experience</u>		<u>IT-Enabled Systemness</u>		<u>Diabetes Registry & Related Activities</u>	
	<u>No. of POs</u>	<u>Composite Score Average (Points/100)</u>	<u>No. of POs</u>	<u>Composite Score Average (Points/100)</u>	<u>No. of POs</u>	<u>Composite Score Average (Points/20)</u>	<u>No. of POs</u>	<u>Composite Score Average (Points/5)</u>
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
Bay Area	27	70.1	26	83.5	27	16.1	27	4.1
Sacramento	19	69.5	19	83.9	19	17.8	19	3.9
Orange County	20	66.8	18	81.3	21	14.9	21	3.7
San Diego	16	66.1	13	83.1	16	13.3	16	3.2
Central Valley	14	64.6	13	82.2	17	11.5	17	2.9
Los Angeles	62	61.0	52	80.3	87	10.0	87	2.1
Central Coast	9	60.9	9	82.2	10	12.2	10	2.8
Inland Empire	21	59.0	19	80.0	24	9.2	24	2.3
Statewide	188	64.3	169	81.7	221	12.3	221	2.9

Note: For additional information on the P4P measurement domains, see the MY 2009 P4P Manual posted on IHA's website (www.iha.org).

California Pay for Performance Healthcare Results - Measurement Year (MY) 2009
Clinical Quality Measures: Average Rates¹ and Count of Physician Organizations ("PO") by Measure
MY 2006 through MY 2009

Measure	MY 2006		MY 2007		MY 2008		MY 2009		
	P4P PO (N=235)		P4P PO (N=233)		P4P PO (N=229)		P4P PO (N=221)		HEDIS ²
	No. of POs	Avg Rate	No. of POs	Avg Rate	No. of POs	Avg Rate	No. of POs	Avg Rate	75th Pctile
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)
Preventive Care:									
Breast Cancer Screening: Ages 42-69	205	66.8	200	68.0	207	69.4	199	72.0	75.3
Evidence-Based Cervical Cancer Screening - Appropriately Screened: All Ages	--	--	--	--	--	--	196	39.1	--
Childhood Immunization Status: VZV + MMR ³	142	88.4	140	88.9	132	90.6	133	89.8	93.1
Chlamydia Screening: All Ages	190	42.5	187	46.7	182	51.1	177	51.8	49.3
Colorectal Cancer Screening	--	--	200	43.3	208	47.5	198	51.0	67.4
Acute Care:									
Appropriate Treatment for Children with Upper Respiratory Infection	184	82.4	175	87.5	178	87.7	175	89.5	89.4
Appropriate Testing for Children With Pharyngitis	--	--	--	--	155	51.4	153	56.0	85.3
Avoidance of Antibiotic Treatment for Adults With Acute Bronchitis	--	--	--	--	177	36.1	173	38.6	25.3
Use of Imaging Studies for Low Back Pain	--	--	--	--	176	78.2	172	79.2	77.8
Chronic Care:									
Annual Monitoring for Patients on Persistent Medications: Overall	--	--	--	--	200	74.0	193	76.6	83.1
Cholesterol Management for Patients with Cardiovascular Conditions: LDL-C Screening	136	83.9	134	86.1	134	86.2	133	87.2	91.0
Cholesterol Management for Patients with Cardiovascular Conditions: LDL-C Control <100 mg/dL	135	50.4	134	52.3	134	54.9	133	59.8	65.1
Coordinated Diabetes Care:									
Diabetes Care: HbA1c Screening	199	77.1	195	79.8	201	81.0	193	83.4	92.0
Diabetes Care: HbA1c Poor Control >9.0% ⁴	199	46.2	195	46.7	201	47.1	193	42.0	22.2
Diabetes Care: HbA1c Control <8.0%	--	--	--	--	201	45.8	193	49.2	67.6
Diabetes Care: HbA1c Control <7.0%	--	--	--	--	--	--	191	33.2	46.8
Diabetes Care: LDL-C Screening	199	74.3	195	77.4	201	79.0	193	81.0	88.1
Diabetes Care: LDL-C Control <100 mg/dL	199	32.9	195	33.5	201	37.0	193	40.5	51.5
Diabetes Care: Nephropathy Monitoring	199	73.7	195	75.9	201	78.5	193	79.1	86.6

-- not available

Note: Results are collected from health plans, aggregated, and supplemented by PO reported results.

¹ This is a simple average of all reportable PO rates. Rates are reportable when 30 or more patients meet the measure denominator criteria.

² Healthcare Effectiveness Data and Information Set - National standard measures of health plan performance, from NCQA. Health plan measurement is not directly comparable to PO measurement, but is provided as a benchmark of National performance.

³ Calculated as the simple average of MMR and VZV measures.

⁴ Lower rates indicate better performance for HbA1c Poor Control.

California Pay for Performance Healthcare Results - Measurement Year (MY) 2009
Patient Experience Measures: Average Rates¹ and Count of Physician Organizations ("PO") by Measure
MY 2006 through MY 2009

Measure	MY 2006		MY 2007		MY 2008		MY 2009	
	No. of POs	Avg Rate	No. of POs	Avg Rate	No. of POs	Avg Rate	No. of POs	Avg Rate
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
Composites:								
Quality of Doctor-Patient Interaction	167	88.1	177	88.0	175	88.4	170	88.8
Timely Care and Service	167	74.2	177	74.3	175	74.8	170	75.6
Coordination of Care	167	74.8	177	74.8	175	75.2	170	76.2
Health Promotion	--	--	--	--	172	55.5	164	56.6
Office Staff	--	--	--	--	175	84.9	170	85.6
Overall Rating of Care:								
Rating of Doctor	165	86.7	172	86.8	159	87.2	132	87.6
Rating of Healthcare	167	83.4	177	83.8	175	84.4	170	84.7
PCP / All Healthcare ²	167	85.0	177	85.2	175	85.6	170	85.7
Specialty Care:								
Getting Appointment with Specialist ³	--	--	--	--	--	--	130	72.9
Rating of Specialist	166	85.3	157	85.5	173	85.7	156	85.9
Specialty Care ⁴	--	--	--	--	--	--	161	80.3

-- not available

Note: Collected from the Patient Assessment Survey ("PAS"); derived from the National Clinician and Group CAHPS survey.

¹ This is a simple average of all reportable PO rates. Rates are reportable when enough patients complete the survey to achieve a reliability of 0.7 or greater.

² PCP/ALL Healthcare is calculated as the simple average of Rating of Doctor and Rating of Healthcare.

³ Getting Appointment with Specialist is a two year rollup whereby the scores from the current year are weighted 55% and the scores from the previous year are weighted 45%.

⁴ Specialty Care is calculated as the simple average of Getting Appointment with Specialist and Rating of Specialist.

California Pay for Performance Healthcare Results - Measurement Year (MY) 2009
IT-Enabled Systemness: Total Points Distribution
MY 2007 through MY 2009

IT-Enabled Systemness Score Band	MY 2007		MY 2008		MY 2009	
	No. of POs	% Enrollment ¹	No. of POs	% Enrollment ¹	No. of POs	% Enrollment ¹
--Total Points--	(a)	(b)	(c)	(d)	(e)	(f)
Did Not Participate	79	5.1 %	66	4.3 %	49	2.8 %
0 Points	0	0.0	0	0.0	3	0.1
1-4 Points	2	0.4	2	0.2	8	0.8
5-9 Points	7	2.1	7	1.4	7	1.4
10-14 Points	11	2.9	7	2.7	13	3.6
15-19 Points	35	5.7	28	3.5	23	2.7
20-24 Points	43	36.7	43	34.9	27	6.9
25-30 Points	56	47.1	76	52.9	91	81.9
Total	233	100.0 %	229	100.0 %	221	100.0 %

-- not available

Note: Collected from POs and scored by NCQA based on the IHA P4P criteria.

¹ This is the percent of total membership in POs included in the score band.

IT-Enabled Systemness: Clinical Composite Score Averages Distribution by IT-Enabled Systemness Score Band
MY 2009

IT-Enabled Systemness Score Band	No. of POs	Clinical Composite Score Average ¹
--P4P Score--	(a)	(b)
0 Points	26	51.8
1-14 Points	45	58.1
15-20 Points	117	69.4
Total	188	64.3

¹ Calculated for POs with reportable rates for at least half of the clinical quality measures.

**IT-Enabled Systemness: Percent of Physician Organizations ("PO") Using Point of Care and Population Management IT Activities
MY 2003 through MY 2009**

Measures	MY 2003		MY 2007		MY 2008		MY 2009	
	No. of POs (a)	% Enrollment ² (b)	No. of POs (c)	% Enrollment ² (d)	No. of POs (e)	% Enrollment ² (f)	No. of POs (g)	% Enrollment ² (h)
Total POs	215		233		229		221	
Population Management IT Activities:								
1. Actionable Report/Data Warehouse	52	51.9 %	151	94.4 %	157	93.5 %	160	94.8 %
2. Computerized Registries	35	41.0	143	93.0	144	92.6	151	94.6
3. HEDIS Results	23	25.3	143	92.6	148	92.4	152	93.5
Point of Care IT Activities:								
1. Electronic Prescribing	13	7.9	70	68.6	74	68.0	82	73.3
2. Electronic Drug Checks	13	10.2	83	72.2	93	73.1	99	78.4
3. Electronic Lab Results	43	32.3	125	83.9	132	84.3	133	88.4
4. Accessing Clinical Notes of Other Practitioners	28	22.7	121	82.9	132	84.7	131	85.9
5. Physician Preventive & Chronic Care Reminders	17	12.7	113	80.3	120	78.8	128	86.0
6. Ordering Lab Tests ¹	--	--	82	68.9	87	71.1	89	74.9
7. Accessing Clinical Findings such as Blood Pressure ¹	--	--	84	72.4	94	74.0	94	76.1
8. Electronic Messaging ¹	--	--	102	82.7	114	78.7	121	84.9

-- not available

Note: Collected from POs and scored by NCQA based on the IHA P4P criteria.

¹ This activity was added after MY 2003.

² This is the percent of total membership in POs that demonstrated they achieved that activity.

California Pay for Performance Healthcare Results - Measurement Year (MY) 2009
Diabetes Registry and Related Activities: Point Distribution
MY 2008 - 2009

Score Band	MY 2008		MY 2009	
	No. of POs	% Enrollment¹	No. of POs	% Enrollment¹
<i>--Points--</i>	(a)	(b)	(c)	(d)
Did Not Participate	102	11.0 %	62	3.7 %
0 Points	6	1.8	16	2.0
1 Point	2	0.6	3	0.3
2 Points	14	4.9	9	1.4
3 Points	31	15.0	20	5.0
4 Points	1	0.0	3	1.3
5 Points	73	66.7	108	86.2
Total	229	100.0 %	221	100.0 %

Note: Collected from POs and scored by NCQA based on the IHA P4P criteria.

¹ This is the percent of total membership in POs included in the score band.