



Position Title: QA Analyst, Symphony Provider Directory

About the job:

The QA Analyst is required to ensure a high-quality, bug-free online Symphony applications. The QA analyst will develop and follow best practices in test planning and executing manual and automated test cases. S/he will review the functional requirements, produce test strategies and test cases and perform user acceptance testing. S/he will be responsible for coordinating internal and external development teams in reviewing test results, documenting and reproducing defects, perform regression testing and coordinating with Product Management in scheduling fixes for product releases.

Core Job Duties and Responsibilities:

- Working with development teams, both internal and external vendors, develop manual and automated test plans and test scripts.
- Responsible for reviewing business and functional requirements in order to produce a test strategy and test cases.
- Performs all aspects of verification, including functional, structural, regression and system testing
- Report, track, and monitor requirements and defects in our internal tracking system
- Validating that user expectations are achieved during the testing process
- Reviewing user requirements documents to ensure that requirements are testable
- Ensuring that measurable test objectives are established for each system being tested
- Working with development teams in performing regression testing
- Working with Product Manager and Project managers to determine the most effective testing strategies specific to each release
- Ensuring that defects uncovered in the test are recorded, summarized and utilized in post project reviews in an effort to improve the development and test processes
- Collaborating with development teams in identifying critical fixes, schedules UAT with internal testers.

Job Knowledge, Skills, and Work Experience:

- BA/BS in Computer Science (working towards or equivalent experience)
- 3-5 years of experience in software QA planning, documentation and execution, specifically in online applications.
- Experience participating in all aspects of a full-life cycle development methodology, and related quality concepts and processes
- Experience in enterprise application testing (test case development and execution)
- Prior knowledge of testing processes, testing methodology analysis and defect reporting tools, with a focus on online applications.

- Experienced with various testing types and techniques: Black box, Functional, Regression, Smoke, Cross browser, Performance, Load
- You are a self-starter: You drive projects with minimal guidance and focus on high impact work
- Strong communicator (written and verbal): You have the ability to write test plans and test cases and communicate issues and defects to development and product teams.
- You are a critical thinker: You are thoughtful, self-aware, and use available evidence to make decisions
- You have the ability to focus on deadlines and deliverables.
- You work effectively with teammates and win credibility quickly

Benefits:

- Competitive salary
- Great work environment in convenient location (City Center 12th St BART Station in Oakland)
- Free snacks, tea, coffee, and wine tasting on Friday afternoons; pool/ping pong table in the office
- Subsidized gym membership
- 401K contribution
- 20 paid days off a year + 10 holidays
- Medical/dental/vision coverage
- Commuter benefits

Permanent US work authorization is a prerequisite to employment for this position.

Please submit cover letter and resume in confidence to jobs@iha.org, and include “QA Analyst” in the subject line.

About IHA

The Integrated Healthcare Association is a non-profit multi-stakeholder leadership group, founded in 1994, that promotes health care quality improvement, accountability, and affordability for the benefit of all Californians.

IHA leads regional and statewide performance measurement, provider data and value-based payment programs/products, serves as an incubator for pilot programs and demonstration projects, and collaborates with diverse healthcare stakeholders on a variety of critical healthcare issues.

IHA members represent the most diverse and influential cross section of healthcare organizations across California. With trusted data and collaborative programs, we serve as a catalyst by forging common ground and initiating, coordinating, and managing projects that address delivery system challenges.