

Supporting Practice Transformation in California (TCPI)

Project Overview

On September 29, 2015, the Centers for Medicare & Medicaid Services (CMS) awarded \$685 million to 39 national and regional collaborative healthcare transformation networks and supporting organizations to provide technical assistance support to help equip more than 140,000 clinicians with tools and support needed to improve quality of care, increase patients' access to information, and spend dollars more wisely. The Transforming Clinical Practice Initiative (TCPI) is designed to support clinician practices through nationwide, collaborative, and peer-based learning networks that facilitate clinical and operational practice transformation.

Summary of Pacific Business Group on Health (PBGH) Initiative

PBGH and its California Quality Collaborative (CQC), in partnership with the Integrated Healthcare Association (IHA) and Center for Care Innovations (CCI), will receive up to \$18.4 million to develop a Practice Transformation Network (PTN), one of 29 nationally. This PTN will provide technical assistance to help 16 provider organizations (PO) with some 4,800 clinicians to expand their quality improvement capacity, learn from one another, and achieve common goals of improved care, better health, and reduced cost. This will be done through the following:

- Provide two tiers of coaching and collaborative peer-to-peer network support: 1) for PO leaders leading transformation within their systems; and 2) for practice coaches hired by the POs to work intensively with a sub-set of clinicians. Over 50% of the participating clinicians work in small practices or serve medically underserved areas or populations.
- Provide two tiers of data feedback on a set of triple aim measures common across Medicare, Commercial and Medi-Cal payers in California: 1) quarterly feedback to participating POs based on 2) monthly data on individual clinicians.
- Support POs in strengthening the systems, both technological and human, to drive continual improvement of patient care at the practice site.

The objectives of the grant are to generate savings through reducing unnecessary hospitalizations and overutilization of other services; measurably improve the quality of care by at least 20%; achieve sustainable, data-driven improvement processes at the practice level; and move 75% of eligible clinicians into value-based incentive programs and practice models.

IHA's Role

IHA will serve two roles:

(1) **Data collection and reporting** – IHA will expand the use of our Web reporting portal at the PO level by increasing data collection and reporting frequency to quarterly and including individual clinicians within the POs. Participating POs will collect and report at the clinician level monthly, and submit these monthly results to IHA quarterly. IHA will utilize our existing data infrastructure to aggregate the data submissions from POs and deliver electronic summary reports to POs through our secure Web-based portal, with the option to export the underlying data. Individual clinician reports will be 2 created (potentially by IHA) and distributed by POs for use by practice teams and trained practice coaches to improve care.

(2) **Implementing a Medi-Cal P4P Core Measure Set** – This work will build on the current Standardizing Medi-Cal Pay for Performance (P4P) grant funded by Blue Shield of California Foundation, aimed at increasing the effectiveness of Medi-Cal P4P programs through greater standardization of performance measurement. As a part of this project, IHA will continue the work with stakeholder advisory committee members, including representatives from Medi-Cal managed care plans and providers serving Medi-Cal beneficiaries, on the development and implementation of a core measure set that all Medi-Cal plans can adopt as a part of their P4P programs. IHA and advisory committee members will work to identify priorities for performance measurement, develop a timeline for incorporating new measures into the core measure set and explore opportunities to test potential new measures before implementation. The project will also create opportunities for Medi-Cal plans to learn from peers and from experts about best practices related to data collection and reporting and other performance measurement topics.