



Align. Measure. Perform. (AMP) Participation Confirmation Process for MY 2019

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Objective

- Provide participants an overview of **how to complete the participation confirmation process** (formerly the “intentions” process)

Agenda

- Overview: participant confirmation process
- How-to: completing the process for your PO
 - AMP Commercial HMO, Medicare Advantage, and Medi-Cal Managed Care
 - AMP Commercial ACO
- Q&A
- Reminders & resources

Questions? Submit them via the chat function.

Today's webinar will be recorded and posted on <http://www.iha.org/news-events/webinars>

The participant confirmation process ensures that IHA has all of the health plan and provider organization information needed for successful AMP program data collection and reporting.

Participants are asked to:

1. Tell IHA about any structural changes to your PO (e.g., name changes, splits, mergers)
2. Update your PO profile
3. Confirm contracts in place with health plans
4. Update contacts to authorize access to your AMP results

This helps IHA ensure...

- Complete results for your PO

- Health plans can **only** report results to IHA for your PO if a contract during the 2019 measurement year has been confirmed.

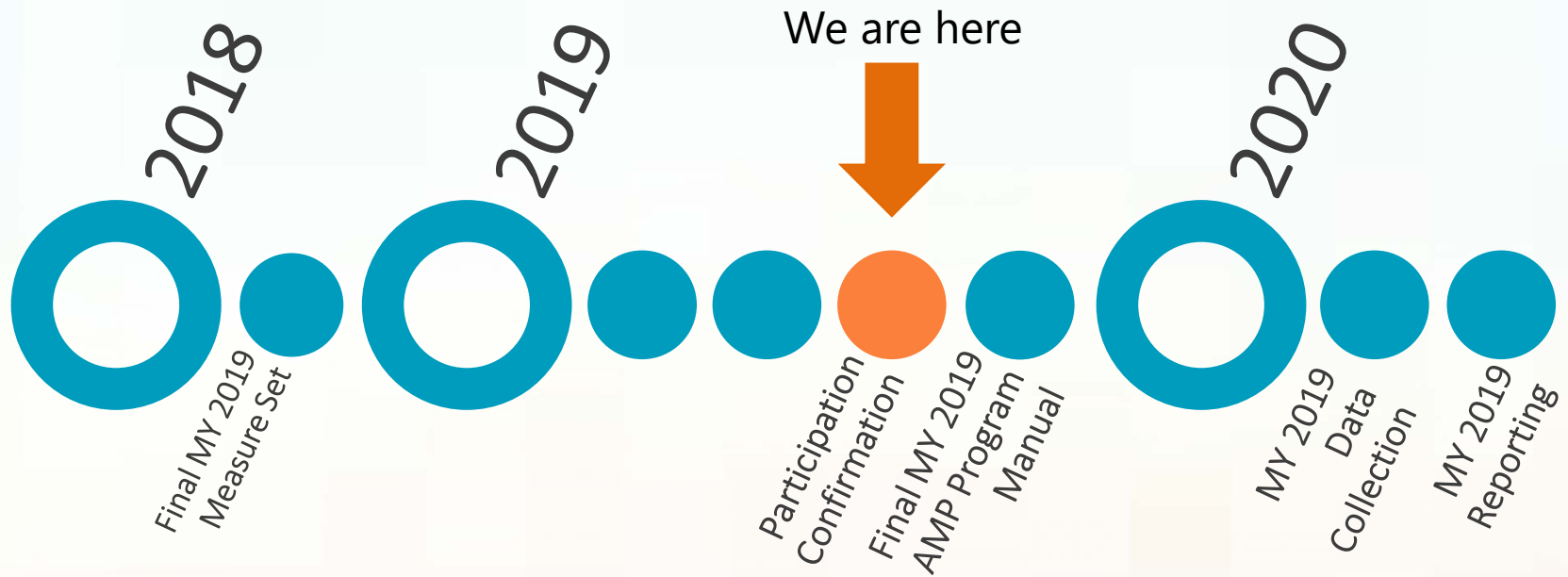
- Better data

- If your PO self-reports, NCQA-licensed auditors will check that your organization only reported results for populations that are covered by confirmed contracts.

- Participants receive key updates

- PO contacts automatically receive monthly program updates via the AMP Newsletter.

Getting Ready for MY 2019



What's new?

New health plan participants

- Aetna
- Anthem
- Blue Shield of California
- Blue Shield of California Promise Health Plan
- Cigna
- Health Net
- Kaiser Permanente
- LA Care
- **Oscar Health Plan of California (AMP Commercial ACO)**
- SCAN Health Plan
- Sharp Health Plan
- **Sutter Health Plus (AMP Commercial HMO)**
- UnitedHealthcare
- Western Health Advantage

New Requirements

- Signed Consent Agreements
- Self-reporting POs must use a [NCQA certified vendor](#)
- Different process for AMP Commercial ACO

How-To: AMP Commercial HMO, Medicare Advantage, and Medi-Cal Managed Care

Checklist: Participation Confirmation Process

Already complete

- ✓ Pre-survey on PO structural changes
- ✓ Identification of PO lead

Due November 29th

- 3 steps, completed in IHA Reporting Portal (<https://analytics.iha.org>)
 - Update profile
 - Confirm PO-health plan contracts
 - Update contacts
- Sign Consent Agreement (*if not done in 2018*)

STEP 1: Update PO Profile

- Basic PO information

- Contact information:

- Name
- Address
- DMHC ID

- About Your PO:

- Are you a medical group? IPA? Foundation?
- Are you part of a larger health system?
- What lines of business do you serve?

- Participation information

- Are you self reporting? Who is your NCQA-licensed auditor? Which NCQA certified reporting vendor company are you using?
- Are you sharing supplemental data with health plans on a regular basis?

STEP 1: Update PO Profile

The screenshot shows a web browser window with the URL <https://analytics.iha.org/organization-profile#>. The page has a dark navigation bar with the IHA logo and menu items: Organization Profile, Contracting, Measures, Contacts, and a Logout button. Below the navigation bar, the page title is "IHA PO" with a dropdown arrow. On the left side, there is a sidebar with three menu items: "Contact Information" (highlighted), "About Your PO", and "AMP Participation". The main content area displays the profile information for "IHA PO" with a DMHC ID of "99999 99". The "Address" section includes input fields for "500 12th St." and "Suite 310". The "City, State, Zip" section has input fields for "Oakland", "CA", and "94607". The "Phone Number" section has input fields for "510-208-1748", "ext.", and an empty field. The "Website" section has an input field containing "http://iha.org/". The "General Notes" section has a large empty text area. At the bottom of the form is a "Save" button. The footer of the page contains the text "Copyright © 2018 Integrated Healthcare Association. All rights reserved."

Organization Name	IHA PO
DMHC ID	99999 99
Address	500 12th St. Suite 310
City, State, Zip	Oakland CA 94607
Phone Number	510-208-1748 ext. <input type="text"/>
Website	<input type="text" value="http://iha.org/"/>
General Notes	<input type="text"/>

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STEP 2: Add/Confirm Health Plan Contracts

- For any participating health plan and product that your organization contracted with during calendar year 2019







Health Plan	Commercial HMO	Medicare Advantage	Medi-Cal Managed Care
Aetna	•		
Anthem	•		
Blue Shield of CA	•	•	
Blue Shield of CA Promise Health Plan			•
Cigna	•		
Health Net	•	•	
Kaiser Permanente	•	•	
LA Care	•		
Oscar Health Plan of CA			
SCAN Health Plan		•	
Sharp Health Plan	•		
Sutter Health Plus	*		
UnitedHealthcare	•	•	
Western Health Advantage	•		

STEP 2: Add/Confirm Health Plan Contracts

Organization Profile Contracting Measures Contacts Logout

IHA PO ▾

+ Add Contract Export

Health Plan	Product	Status	Year	Contract Tags
Integrated Health Plan	Medicare Advantage	ACTION NEEDED: Physician Group Denied; Health Plan Confirmed	MY 2019	  
Integrated Health Plan	Commercial HMO/POS	ACTION NEEDED: Physician Group Confirmed; Health Plan Denied	MY 2019	Pending Termination   

Only Commercial HMO/POS, Medicare Advantage, and Medi-Cal Managed Care contracts for participating health plan + product lines will be available for confirmation during the Align. Measure. Perform. (AMP) participation confirmation process. Commercial ACO contracts will be confirmed manually by IHA staff for measurement year (MY) 2019. The following health plans participate in AMP for Commercial HMO/POS, AMP Medicare Advantage, and AMP Medi-Cal Managed Care.

Commercial HMO/POS Product is a valid product for the following health plans:

- Aetna
- Anthem Blue Cross
- Blue Shield of California
- Cigna Health Care of California
- Health Net
- Kaiser Permanente
- L.A. Care Health Plan
- Sharp Health Plan
- Sutter Health Plus
- UnitedHealthcare
- Western Health Advantage

Medicare Advantage is a valid product for the following health plans:

- Blue Shield of California
- Health Net
- Kaiser Permanente
- SCAN Health Plan
- Sharp Health Plan
- UnitedHealthcare

Medi-Cal Managed Care is a valid product for the following health plans:

- Blue Shield of California
- Promise Health Plan

Reminder: POs who have contracts with Sutter Health Plus will need to manually add the contract on the IHA Reporting Portal

<https://analytics.iha.org>

STEP 3: Update PO Contacts

- Designate a **primary** contact
- **Delete** contacts who should no longer have access to your AMP results
- **Add** contacts to grant access to AMP results

STEP 3: Update PO Contacts

Integrated Healthcare Association x +

https://analytics.iha.org/contacts#

Organization Profile Contracting Measures **Contacts** Logout

IHA PO 3 MY 2017 Commercial HMO/POS

+ Add Contact

Name	Username	Email
Emerson Song	esong@iha.org	★ ✕
Data Team Primary	da+po@iha.org	

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STEP 3: Update PO Contacts

Adding a Contact on the Reporting Portal

To receive access to your organization's results:

- [Sign up](#) for an account.
- Request to be added as a contact by an existing contact. Need to know who is already a contact at your organization? Email amp@iha.org.
- New users will not have access to any information on the IHA Reporting Portal until they are added as a contact for the relevant organizations.

The existing contact needs to do the following to add you:

- Log in to the [IHA Reporting Portal](#)
- Click "Contacts" on the top navigation bar
- Click "Add Contacts"
- Search for New Contact by typing email address (all lowercase) and click "Add"

Contacts are automatically subscribed to the AMP newsletter, which includes upcoming deadlines, program updates, and other important program information.

STEP 4: Sign Consent Agreement

If an updated Consent Agreement was not signed in November 2018, the primary contact will receive an agreement from IHA via DocuSign.

If you have already signed the new agreement no further action is needed.

- How to sign the Consent Agreement

- Open email and click “Review Document”
- Fill in the PO name and DMHC ID for all your affiliated POs who participate in AMP on page 10
 - Note: Your current PO name and DMHC ID can be found on the [IHA Reporting Portal](#) under "Organization Profile" on the top navigation bar

- Helpful hints

- Click the yellow “Next” flag in DocuSign to navigate to where you need to fill in your PO’s information
- Reassign the agreement for review or signature by clicking “Other Actions” then “Reassign”

Checklist: Participation Confirmation Process

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 - Update profile
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How-To: AMP Commercial ACO

Overview

PO Participation Confirmation Period - Complete by November 29th

- Complete survey for each PO-health plan contract via Google Form
 1. Confirm primary contact
 2. Confirm contracted health plan(s)
 3. Update self-reporting status
 4. Confirm participation for MY 2019
- *Organizations receiving MY 2019 results will be invoiced the \$8,500 AMP Commercial ACO program fee in Q1 2020

Confirm Health Plan Contracts

- For any participating health plan and product that your organization contracted with during the 2019 calendar year

Health Plan	Commercial ACO
Aetna	•
Anthem	•
Blue Shield of CA	•
Blue Shield of CA Promise Health Plan	
Cigna	
Health Net	•
Kaiser Permanente	
LA Care	
Oscar Health Plan of CA	*
SCAN Health Plan	
Sharp Health Plan	
Sutter Health Plus	
UnitedHealthcare	•
Western Health Advantage	

Checklist – AMP Commercial ACO participants

PO Participation Confirmation Period - Complete by November 29th

Complete survey for each PO-health plan contract via Google Form

1. Confirm primary contact
2. Confirm contracted health plan(s)
3. Update self-reporting status
4. Confirm participation MY 2019

*Organizations receiving MY 2019 results will be invoiced the \$8,500 AMP Commercial ACO program fee in Q1 2020

Program Reminders & Resources

Program Reminders

- Now

- Confirm participation by Nov. 29, 2019
- Review final MY 2018 member-level detail via [Member-Level Detail Portal](#)

- Coming soon

- Final MY 2019 Program Manual
- Final MY 2019 and MY 2020 Measure Sets
- CMS Stars Medicare Advantage Award Winners
- MY 2019 AMP Programs Update Webinar

- Ongoing

- Submit encounter data – ensure data is complete and successfully transmitted to health plans

Resources

- [AMP Program Manual](#)
- [AMP Measure Sets](#)
- [NCQA Vendor Certification Requirements](#)
- AMP Fact Sheets
 - [AMP Commercial HMO](#)
 - [AMP Commercial ACO](#)
 - [AMP Medicare Advantage](#)
 - [AMP Medi-Cal Managed Care](#)
- [AMP Newsletters](#)

Questions?
amp@iha.org